

TotalTalk Wireless Management

Get a grip on your wireless usage. And save up to 30%!

Wireless costs are out of control. Average monthly usage is now approaching \$100 per user—in large part because companies don't have the time and/or resources to manage it. TotalTalk Wireless Management to the rescue.

Comview collects usage data from every carrier, every month. We merge it into a single, consistent view that's easily accessed via your Web browser. Web-based queries let you quickly look up summary and detail information by cell number, user, department, cost and more. Exception reports pinpoint excessive roaming, long distance, international charges or overage minutes—all the information you need to enjoy substantial savings, of your time and your money.

THE BENEFITS

TotalTalk Wireless Management delivers significant cost savings and benefits, including:

- Monthly Optimization, ensuring all users remain on the correct plans
- Reduced billing error costs from contract compliance checks
- Reduced costs of administration
- Easy, accurate chargeback
- Pinpoint excessive personal calling patterns
- Secure Web-based access for wireless administrators, department managers and users

CONTRACT COMPLIANCE.

TotalTalk Wireless Management puts all your contract information into our database. When we analyze your monthly data, we look for things such as:

- Are you receiving the right discount?
- Are you being charged the correct amount for new devices?
- Are you being charged for features according to your contract?

Errors are reported to you, or to your carrier on your behalf, and tracked to ensure the appropriate corrections are made.

AUTOMATED MONTHLY PLAN OPTIMIZATION.

We analyze calling patterns for all users over a period of several months, looking for excessive roaming, long distance or minutes. We also compare your usage to our extensive database of all available plans for each carrier and make recommendations regarding the lowest cost plans—including all pooled plans.

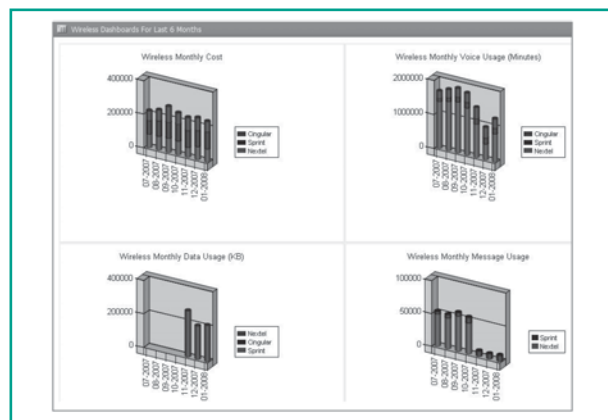
FIND AND CORRECT BILLING ERRORS.

TotalTalk Wireless Management stores rate plan changes, checking against future invoices to ensure your carrier makes the changes, and makes them correctly. Any errors are immediately reported, to you and/or your carrier, and tracked for correction.

ACCURATE DEPARTMENTAL CHARGEBACK.

TotalTalk Wireless Management takes the work out of departmental chargeback. All you have to do is drag and drop employees into the right department. Our analysis

software recalculates all charges based on actual minutes used, and then generates a customized general ledger input that you just import into your accounting system. With TotalTalk Wireless Management, pooling across departments no longer means worrying about chargeback accuracy. And manual departmental chargeback work that used to take days or weeks is finished in a matter of hours—or even minutes!



Our Wireless Management dashboards make it easy to spot trends.

THE COMVIEW GUARANTEE.

If TotalTalk Wireless
Management doesn't save
you at least the cost of the
service, Comview will refund
you the difference (between
the cost of the service and
what you do save).

MOVES AND CHANGES.

TotalTalk Wireless Management tracks all adds, moves and changes through our Website. The system not only stores a complete, running history of all transactions, logging each transaction for future reconciliation, it even sends an email notification to the carrier—automatically. System administrators can view any transactions, while users and department managers have access to any of their own transactions.

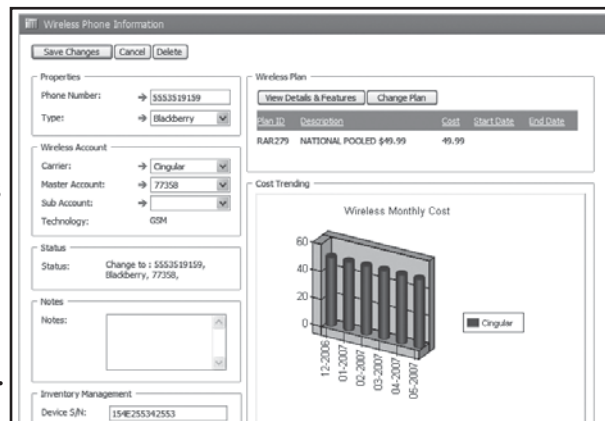
INVENTORY.

Complete inventory data is always accessible on the TotalTalk Wireless Management system. Available information includes: device type, model and serial number, as well as carrier-specific information such as ESN and IMEI numbers.

To help you meet IRS requirements, our system also keeps track of all personal calls. Every user has a personal phone book, as well as departmental and corporate directories, where they can store commonly-called business and personal numbers.

WORKS ALONE OR WITH OUR TOTAL TALK™ MANAGEMENT PLATFORM.

If you choose, TotalTalk Wireless Management can be fully integrated with our TotalTalk Call Accounting service. No one else offers this level of integration between wireline and wireless applications. Only with Comview can telecom and department managers see *all* their users' calling patterns on a single Web screen—including PBX, wireless, calling card, conference and other services.



Comprehensive inventory lookup lets you instantly find all relevant information for any device.

To learn more about all that TotalTalk Wireless Management can do to save you time and money, call 631-935-1900, today. Or email us at info@comviewcorp.com.

COMVIEW

TOTAL TALK MANAGEMENT

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